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September 26, 2019

TUTORIAL FIRST VISIT

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Recommended Citation

Blunder, Verena, "TUTORIAL FIRST VISIT", Technical Disclosure Commons, (September 26, 2019)
https://www.tdcommons.org/dpubs_series/2525



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TUTORIAL FIRST VISIT

Technical task:

Development of an infotainment system for a wide range of applications, especially to ensure sufficient safety knowledge of the driver when renting the vehicles via a car rental service abroad.

Initial situation:

Customers who accept a rental vehicle abroad often do not have sufficient knowledge of the most important local traffic regulations. This lack of knowledge is in some cases the cause of traffic endangering or obstructive behaviour, which can lead to dangers for drivers, occupants and other road users.

Solution:

The mobility provider knows from data already registered in the customer profile in the backend whether the customer has already rented a vehicle from the provider in the respective country. If the last visit to the country was too long ago (threshold value) or if the customer has never been to the respective country before, a video tutorial can be shown to the customer when the vehicle is picked up via the infotainment system of the automobile, in which the most important local traffic regulations are presented. Ideally, this should be done immediately after receiving the vehicle and before participating in public transport in order to ensure a safe journey before it begins.

Advantages:

Avoidance of potential hazards due to unknown local traffic regulations.